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(e) Standard: Retrieval of clinical records. A patient's clinical record (whether hard copy or electronic form) must be made available to a patient, free of charge, upon request at the next home visit, or within 4 business days (whichever comes first).

§ 484.115 Condition of participation: Personnel qualifications.

HHA staff are required to meet the following standards:

- (a) Standard: Administrator, home health agency. (1) For individuals that began employment with the HHA prior to January 13, 2018, a person who:
 - (i) Is a licensed physician;
 - (ii) Is a registered nurse; or
- (iii) Has training and experience in health service administration and at least 1 year of supervisory administrative experience in home health care or a related health care program.
- (2) For individuals that begin employment with an HHA on or after January 13, 2018, a person who:
- (i) Is a licensed physician, a registered nurse, or holds an undergraduate degree; and
- (ii) Has experience in health service administration, with at least 1 year of supervisory or administrative experience in home health care or a related health care program.
- (b) Standard: Audiologist. A person who:
- (1) Meets the education and experience requirements for a Certificate of Clinical Competence in audiology granted by the American Speech-Language-Hearing Association; or
- (2) Meets the educational requirements for certification and is in the process of accumulating the supervised experience required for certification.
- (c) Standard: Clinical manager. A person who is a licensed physician, physical therapist, speech-language pathologist, occupational therapist, audiologist, social worker, or a registered nurse.
- (d) Standard: Home health aide. A person who meets the qualifications for home health aides specified in section 1891(a)(3) of the Act and implemented at § 484.80.
- (e) Standard: Licensed practical (vocational) nurse. A person who has completed a practical (vocational) nursing

program, is licensed in the state where practicing, and who furnishes services under the supervision of a qualified registered nurse.

- (f) Standard: Occupational therapist. A person who—
- (1)(i) Is licensed or otherwise regulated, if applicable, as an occupational therapist by the state in which practicing, unless licensure does not apply;
- (ii) Graduated after successful completion of an occupational therapist education program accredited by the Accreditation Council for Occupational Therapy Education (ACOTE) of the American Occupational Therapy Association, Inc. (AOTA), or successor organizations of ACOTE; and
- (iii) Is eligible to take, or has successfully completed the entry-level certification examination for occupational therapists developed and administered by the National Board for Certification in Occupational Therapy, Inc. (NBCOT).
 - (2) On or before December 31, 2009—
- (i) Is licensed or otherwise regulated, if applicable, as an occupational therapist by the state in which practicing; or
- (ii) When licensure or other regulation does not apply—
- (A) Graduated after successful completion of an occupational therapist education program accredited by the accreditation Council for Occupational Therapy Education (ACOTE) of the American Occupational Therapy Association, Inc. (AOTA) or successor organizations of ACOTE; and
- (B) Is eligible to take, or has successfully completed the entry-level certification examination for occupational therapists developed and administered by the National Board for Certification in Occupational Therapy, Inc., (NBCOT).
 - (3) On or before January 1, 2008—
- (i) Graduated after successful completion of an occupational therapy program accredited jointly by the Committee on Allied Health Education and Accreditation of the American Medical Association and the American Occupational Therapy Association; or
- (ii) Is eligible for the National Registration Examination of the American Occupational Therapy Association or

the National Board for Certification in Occupational Therapy.

- (4) On or before December 31, 1977-
- (i) Had 2 years of appropriate experience as an occupational therapist; and
- (ii) Had achieved a satisfactory grade on an occupational therapist proficiency examination conducted, approved, or sponsored by the U.S. Public Health Service.
- (5) If educated outside the United States, must meet both of the following:
- (i) Graduated after successful completion of an occupational therapist education program accredited as substantially equivalent to occupational therapist entry level education in the United States by one of the following:
- (A) The Accreditation Council for Occupational Therapy Education (ACOTE).
- (B) Successor organizations of ACOTE.
- (C) The World Federation of Occupational Therapists.
- (D) A credentialing body approved by the American Occupational Therapy Association.
- (E) Successfully completed the entry level certification examination for occupational therapists developed and administered by the National Board for Certification in Occupational Therapy, Inc. (NBCOT).
- (ii) On or before December 31, 2009, is licensed or otherwise regulated, if applicable, as an occupational therapist by the state in which practicing.
- (g) Standard: Occupational therapy assistant. A person who—
 - (1) Meets all of the following:
- (i) Is licensed or otherwise regulated, if applicable, as an occupational therapy assistant by the state in which practicing, unless licensure does apply.
- (ii) Graduated after successful completion of an occupational therapy assistant education program accredited by the Accreditation Council for Occupational Therapy Education, (ACOTE) of the American Occupational Therapy Association, Inc. (AOTA) or its successor organizations.
- (iii) Is eligible to take or successfully completed the entry-level certification examination for occupational therapy assistants developed and administered by the National Board for Certification

- in Occupational Therapy, Inc. (NBCOT).
- (2) On or before December 31, 2009—
- (i) Is licensed or otherwise regulated as an occupational therapy assistant, if applicable, by the state in which practicing; or any qualifications defined by the state in which practicing, unless licensure does not apply; or
 - (ii) Must meet both of the following:
- (A) Completed certification requirements to practice as an occupational therapy assistant established by a credentialing organization approved by the American Occupational Therapy Association.
- (B) After January 1, 2010, meets the requirements in paragraph (f)(1) of this section.
- (3) After December 31, 1977 and on or before December 31, 2007—
- (i) Completed certification requirements to practice as an occupational therapy assistant established by a credentialing organization approved by the American Occupational Therapy Association; or
- (ii) Completed the requirements to practice as an occupational therapy assistant applicable in the state in which practicing.
 - (4) On or before December 31, 1977—
- (i) Had 2 years of appropriate experience as an occupational therapy assistant; and
- (ii) Had achieved a satisfactory grade on an occupational therapy assistant proficiency examination conducted, approved, or sponsored by the U.S. Public Health Service.
- (5) If educated outside the United States, on or after January 1, 2008—
- (i) Graduated after successful completion of an occupational therapy assistant education program that is accredited as substantially equivalent to occupational therapist assistant entry level education in the United States by—
- (A) The Accreditation Council for Occupational Therapy Education (ACOTE).
 - (B) Its successor organizations.
- (C) The World Federation of Occupational Therapists.
- (D) By a credentialing body approved by the American Occupational Therapy Association; and

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- (E) Successfully completed the entry level certification examination for occupational therapy assistants developed and administered by the National Board for Certification in Occupational Therapy, Inc. (NBCOT).
 - (ii) [Reserved]
- (h) Standard: Physical therapist. A person who is licensed, if applicable, by the state in which practicing, unless licensure does not apply and meets one of the following requirements:
- (1)(i) Graduated after successful completion of a physical therapist education program approved by one of the following:
- (A) The Commission on Accreditation in Physical Therapy Education (CAPTE).
- (B) Successor organizations of CAPTE.
- (C) An education program outside the United States determined to be substantially equivalent to physical therapist entry level education in the United States by a credentials evaluation organization approved by the American Physical Therapy Association or an organization identified in 8 CFR 212.15(e) as it relates to physical therapists.
- (ii) Passed an examination for physical therapists approved by the state in which physical therapy services are provided.
 - (2) On or before December 31, 2009—
- (i) Graduated after successful completion of a physical therapy curriculum approved by the Commission on Accreditation in Physical Therapy Education (CAPTE); or
 - (ii) Meets both of the following:
- (A) Graduated after successful completion of an education program determined to be substantially equivalent to physical therapist entry level education in the United States by a credentials evaluation organization approved by the American Physical Therapy Association or identified in 8 CFR 212.15(e) as it relates to physical therapists.
- (B) Passed an examination for physical therapists approved by the state in which physical therapy services are provided.
- (3) Before January 1, 2008 graduated from a physical therapy curriculum approved by one of the following:

- (i) The American Physical Therapy Association.
- (ii) The Committee on Allied Health Education and Accreditation of the American Medical Association.
- (iii) The Council on Medical Education of the American Medical Association and the American Physical Therapy Association.
- (4) On or before December 31, 1977 was licensed or qualified as a physical therapist and meets both of the following:
- (i) Has 2 years of appropriate experience as a physical therapist.
- (ii) Has achieved a satisfactory grade on a proficiency examination conducted, approved, or sponsored by the U.S. Public Health Service.
 - (5) Before January 1, 1966—
- (i) Was admitted to membership by the American Physical Therapy Association:
- (ii) Was admitted to registration by the American Registry of Physical Therapists; or
- (iii) Graduated from a physical therapy curriculum in a 4-year college or university approved by a state department of education.
- (6) Before January 1, 1966 was licensed or registered, and before January 1, 1970, had 15 years of fulltime experience in the treatment of illness or injury through the practice of physical therapy in which services were rendered under the order and direction of attending and referring doctors of medicine or osteopathy.
- (7) If trained outside the United States before January 1, 2008, meets the following requirements:
- (i) Was graduated since 1928 from a physical therapy curriculum approved in the country in which the curriculum was located and in which there is a member organization of the World Confederation for Physical Therapy.
- (ii) Meets the requirements for membership in a member organization of the World Confederation for Physical Therapy.
- (i) Standard: Physical therapist assistant. A person who is licensed, registered or certified as a physical therapist assistant, if applicable, by the state in which practicing, unless licensure does not apply and meets one of the following requirements:

- (1)(i) Graduated from a physical therapist assistant curriculum approved by the Commission on Accreditation in Physical Therapy Education of the American Physical Therapy Association; or if educated outside the United States or trained in the United States military, graduated from an education program determined to be substantially equivalent to physical therapist assistant entry level education in the United States by a credentials evaluation organization approved by the American Physical Therapy Association or identified at 8 CFR 212.15(e); and
- (ii) Passed a national examination for physical therapist assistants.
- (2) On or before December 31, 2009, meets one of the following:
- (i) Is licensed, or otherwise regulated in the state in which practicing.
- (ii) In states where licensure or other regulations do not apply, graduated before December 31, 2009, from a 2-year college-level program approved by the American Physical Therapy Association and after January 1, 2010, meets the requirements of paragraph (h)(1) of this section.
- (3) Before January 1, 2008, where licensure or other regulation does not apply, graduated from a 2-year college level program approved by the American Physical Therapy Association.
- (4) On or before December 31, 1977, was licensed or qualified as a physical therapist assistant and has achieved a satisfactory grade on a proficiency examination conducted, approved, or sponsored by the U.S. Public Health Service.
- (j) Standard: Physician. A person who meets the qualifications and conditions specified in section 1861(r) of the Act and implemented at §410.20(b) of this chapter.
- (k) Standard: Registered nurse. A graduate of an approved school of professional nursing who is licensed in the state where practicing.
- (1) Standard: Social Work Assistant. A person who provides services under the supervision of a qualified social worker and:
- (1) Has a baccalaureate degree in social work, psychology, sociology, or other field related to social work, and

- has had at least 1 year of social work experience in a health care setting; or
- (2) Has 2 years of appropriate experience as a social work assistant, and has achieved a satisfactory grade on a proficiency examination conducted, approved, or sponsored by the U.S. Public Health Service, except that the determinations of proficiency do not apply with respect to persons initially licensed by a state or seeking initial qualification as a social work assistant after December 31, 1977.
- (m) Standard: Social worker. A person who has a master's or doctoral degree from a school of social work accredited by the Council on Social Work Education, and has 1 year of social work experience in a health care setting.
- (n) Standard: Speech-language pathologist. A person who has a master's or doctoral degree in speech-language pathology, and who meets either of the following requirements:
- (1) Is licensed as a speech-language pathologist by the state in which the individual furnishes such services; or
- (2) In the case of an individual who furnishes services in a state which does not license speech-language pathologists:
- (i) Has successfully completed 350 clock hours of supervised clinical practicum (or is in the process of accumulating supervised clinical experience):
- (ii) Performed not less than 9 months of supervised full-time speech-language pathology services after obtaining a master's or doctoral degree in speech-language pathology or a related field; and
- (iii) Successfully completed a national examination in speech-language pathology approved by the Secretary.

[82 FR 4578, Jan. 13, 2017, as amended at 82 FR 31732, July 10, 2017]

Subpart D [Reserved]

Subpart E—Prospective Payment System for Home Health Agencies

Source: 65 FR 41212, July 3, 2000, unless otherwise noted.